



**! SMILING !**

 **A SIDE EFFECT  
OF GOOD HEALTH**

# Alice Hyde Medical Center

2007 Annual Report

***Quality health care with dignity and compassion to those we serve...***

— Alice Hyde Medical Center mission

***We will be the trusted and respected health care provider of choice,  
exceeding expectations through qualified staff,  
advanced technology, and state-of-the-art facilities....***

— Alice Hyde Medical Center vision

Every day, around-the-clock, the dedicated caregivers at Alice Hyde Medical Center strive to meet our mission of delivering quality health care with dignity and compassion to those we serve. While it is commonly understood that we focus on treating, healing, and curing, there are many “side effects” to the advanced medicine and compassionate care offered by Alice Hyde Medical Center professionals and physicians.



The 2007 Annual Report of the Alice Hyde Medical Center offers a glimpse of the many positive side effects that result as we fulfill our mission of caring and service. From the restorative power of surgery and rehabilitation to the expansion and growth of critical health care services to helping keep our neighbors healthy and well, Alice Hyde Medical Center is making a positive difference in the life of our community.

***Playing...growing...celebrating...running...walking...  
all side effects of good health.***





## Playing: A Side Effect of Good Health

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Teaching children about proper nutrition and the importance of physical activity through partnerships with schools...

Helping seniors achieve a better quality of health and life by effectively managing chronic diseases such as arthritis and osteoporosis...

Offering a broad range of programs, services, and support to community members for quitting smoking, preventing cancer, losing weight, managing stress, driving safely, engaging in exercise...

Alice Hyde Medical Center...working together with our community members and partners to achieve all the side effects of good health.

# Report from the President and Chair

## ***The future belongs to those who prepare for it today.***

“Change” has been the one thing we have been able to count on in health care and in the history of Alice Hyde Medical Center. The historic changes that have taken place in Malone and at AHMC in the past 100 years have been well documented—and they have always been a reflection of community needs.

But, change is happening more rapidly now than ever before. Take a look at some of the demographic facts:

***330 people turn 60 every hour.***

***Every 7 seconds, someone in America turns 50.***

***The size of the 50+ population will be more than double over the next 35 years.***

***There are now more people over 65 than there are teenagers.***

***There are now 70,000 people over 100 years old; by 2050, demographers estimate there will be 834,000.***

Much like other rural communities across the country, we are struggling with the changes in population, the ever-dwindling government financial resources for hospitals and nursing homes, the breakneck speed of development of new, often life-saving technology, dramatic advances in the ability to prolong life—these all necessitate the leadership of AHMC to prepare for the future today.

That is why the Alice Hyde Medical Center Board of Directors and Administration are creating plans to address both current and future health care needs for those living in the North Country. Not only are we working to meet your needs today—as chronicled throughout this Annual Report—we are laying the groundwork for the Medical Center to thrive in the future.

To maintain and bolster our financial health, Alice Hyde Medical Center is working collaboratively with physicians, government agencies, schools, and other community partners to make sure that we are using all available resources efficiently and avoiding duplication of effort.

We are looking ahead to the changes in how health care will be financed and adapting our service delivery and financial structures accordingly.

To ensure that there are enough health care professionals and physicians to care for our increasing elderly population, AHMC is helping to “grow” nurses and other health care professionals locally through programs like New Visions, partnerships with community colleges, and offering educational and employment incentives.

To strengthen our governance and fiduciary responsibilities for this precious community asset, Alice Hyde Medical Center is reaching out and cultivating future leaders to serve as Board members and executives.

Perhaps the most essential ingredient to the success of the Medical Center in the future is our commitment to work together. Whether you are a physician, an employee, a patient, a family member, a community member, a donor, a Board member, a local business owner, a volunteer, or resident of the area served by Alice Hyde Medical Center, your involvement and support is essential to a healthy future. We are confident, based on the close to 100 years of giving and caring, that together we will maintain and grow Alice Hyde Medical Center to serve future generations.

Thank you to our Board members for their time, commitment, and vision, and our appreciation to the staff, volunteers, and physicians who give selflessly to care for those who live, work, and visit in the areas served by Alice Hyde Medical Center.

We look to the future with confidence and optimism as we continue to provide quality health care with dignity and compassion to those we serve.



*John W. Johnson,  
President/CEO*



*Gerald Rufa,  
Chair, Board of  
Directors*



## Highlights of 2007

During the past year, Alice Hyde Medical Center:

- ▲ **Expanded physician services for our community.** Four Board-certified physicians joined the Alice Hyde Medical Center Medical Staff—Dr. Dragos Macelaru, Orthopedic Surgery; Dr. Wolfgang Miggiani, Emergency Medicine; Dr. Noel Varghese, Obstetrics/Gynecology; and Dr. John W. Gebert, Radiation Oncology.
- ▲ **Brought state-of-the-art medical technology to the North Country.** A new 4D Volume Ultrasound is now improving the quality of health care for women, and the Baker SterilShield and ChemoShield isolator units are making medication preparation in our pharmacy safer for all patients.
- ▲ **Was recognized and rewarded for excellence.** Alice Hyde Medical Center and Nursing Home earned the Joint Commission's "Gold Seal of Approval".
- ▲ **Strengthened Emergency Medical Services (EMS).** Alice Hyde Medical Center is a key partner in the establishment of a new EMS "Fly Car" to provide an Emergency Medical Technician during the daytime hours when volunteers are unavailable.
- ▲ **Instituted a tobacco-free environment to assure a healthier, safer environment for patients, residents, visitors, physicians, and employees.** Alice Hyde Medical Center joined other North Country hospitals in becoming completely tobacco-free.



**! CELEBRATING**

 **A SIDE EFFECT  
OF GOOD HEALTH**

## Celebrating: A Side Effect of Good Health

During 2007, Alice Hyde Medical Center celebrated the anniversary of two critical health services that have greatly improved the quality of life in Malone and surrounding areas—the Reddy Cancer Treatment Center and the Wade and Marjorie Hastings Hemodialysis Unit (HDU).

Before the opening of the Reddy Cancer Treatment Center and the Wade and Marjorie Hastings HDU ten years ago, cancer and dialysis patients had to travel long distances for treatment. Since their inception, both services have grown to meet the needs of North Country patients—the number of dialysis patients has increased from 12 to 54 and cancer patients now have access to technologically advanced treatment.

For the past decade, the Wade and Marjorie Hastings HDU has made great strides and has been recognized for excellence—it has consistently scored higher than the state and national averages for quality indicators and has received National Patient Recognition awards. The Reddy Cancer Center is one of fewer than 200 facilities accredited by the American College of Radiation Oncology.

Community support and partnerships have been the hallmark of these centers of caring—from the financial support to establish these services, to local residents taking full advantage of these services when they need them.



*Evelyn Rolland of Brushton has received dialysis treatments for the past 2 ½ years, Suzanne Applebee, Patient Care Tech, and Kristine Collins, LPN*



*Left of machine: Lorene Reynolds, HDU Nurse Manager, Mary Hiscock, HDU patient, Frank Jacobs, HDU Social Worker; right of machine: John Johnson, AHMC President/CEO, Laurie Marr, Communications & Community Affairs Leader, Alcoa Massena Operations, Julia Race, AHMC Philanthropy Director.*

# Running: A Side Effect of Good Health

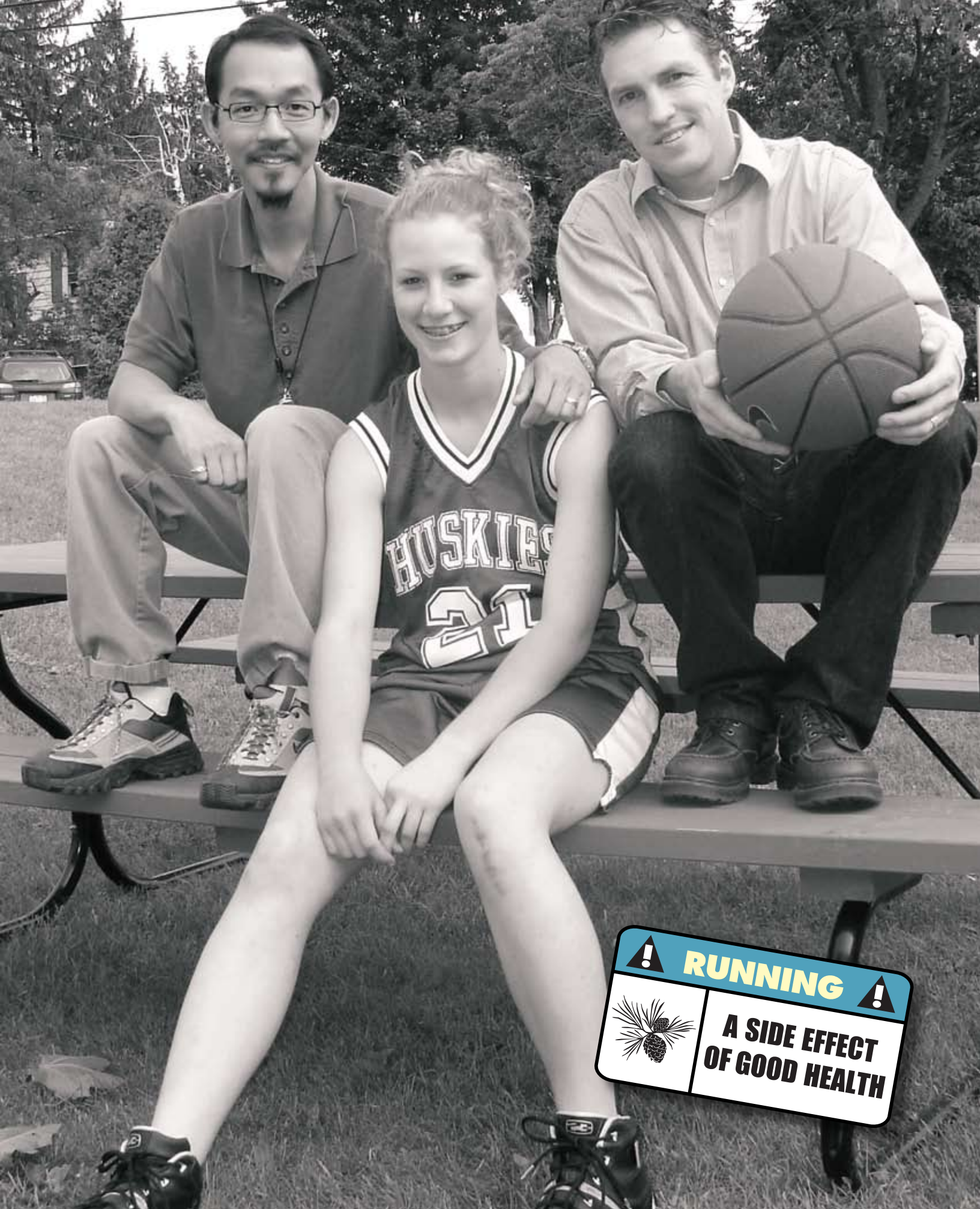
A significant achievement of the past year was the opening of the new Alice Hyde Orthopedic & Rehabilitation Center.


Designed with patient and community needs in mind, this Center incorporates state-of-the-art techniques and equipment, including an aquatic therapy pool equipped with a treadmill; expanded space for services and private treatment; and upgraded therapeutic equipment.

The Center integrates the patient experience from surgery to rehabilitation, and houses both the Holmes Rehabilitation Department and the Alice Hyde Orthopedic & Sports Medicine Center—the offices of Orthopedic Surgeons Drs. Marco Berard and Dragos Macelaru and their staff.

Getting patients back on the road to recovery—helping them to first walk and then run—is a reflection of yet another side effect of good health offered by Alice Hyde Medical Center.





**!** **RUNNING** **!**  
  
**A SIDE EFFECT  
OF GOOD HEALTH**

Once again in 2007, community members, employees, physicians, and members of the AHMC Board of Directors demonstrated their commitment to ensuring the viability and growth of Alice Hyde Medical Center.

The Medical Center is also appreciative of the generous support given this year by the Alcoa Plant and the Kinney Drugs Foundation, each of which donated \$20,000 to offset the purchase of new hemodialysis machines for the Wade and Marjorie Hastings Hemodialysis Unit.

In keeping with their mission of supporting AHMC, our patients and families, and our community, the Alice Hyde Auxiliary donated over \$36,000, which was used to upgrade the furniture in nursing home residents' rooms and to purchase a portable whirlpool unit for the Alice Hyde Orthopedic & Rehabilitation Center.

Alice Hyde Medical Center is grateful for the community support of both time and funding—together, we have and will continue to expand and grow to meet dynamic community needs.

## 2007 Donor List

*We would like to extend our deepest appreciation to contributors who have supported Alice Hyde Medical Center. In 2007, \$197,000 was raised to ensure quality health care.*

*These funds will go towards the continued advancement of medical technology and services that will save lives in our community. We offer our sincere thanks to each of you.*

### Annual Gift Levels:

#### Chairman's Circle (\$5,000+)

ALCOA  
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#### President's Circle (\$2,500 - \$4,999)

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#### **\$2,500 & Up**

Wilson, Elser, Moskowitz, Edelman &  
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#### **\$1,500 to \$2,499**

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Mohawk Hospital Equipment, Inc.  
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Healthcare Concepts, Inc.  
KBM Management  
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Upstate Linac Services, LLC

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Bill's General Repair  
Bonesteel's Gardening Center  
Charles Lucas Electrolux Sales &  
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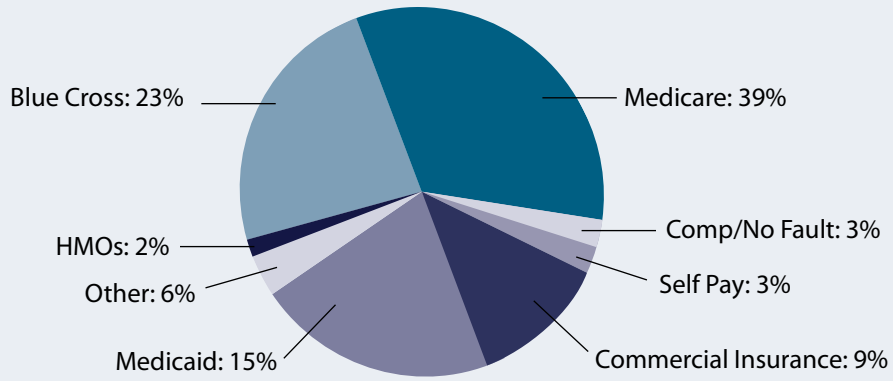
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Mr. & Mrs. George Maneggia  
Mr. & Mrs. Troy Therriault

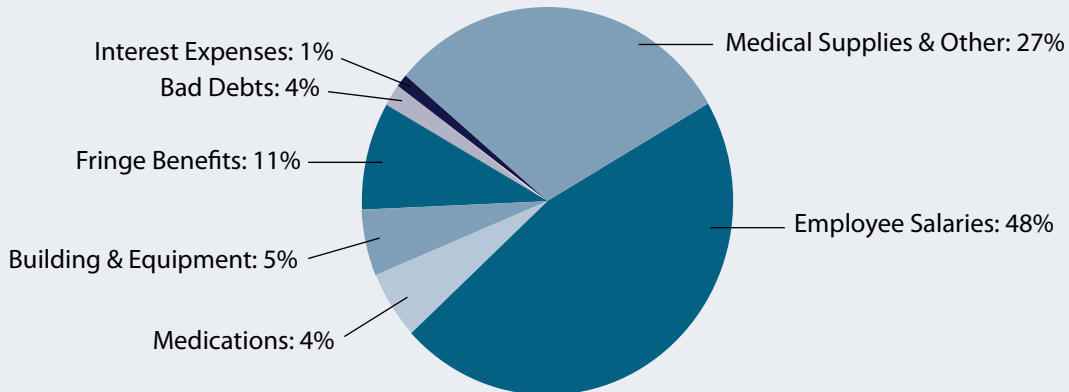
## 2007 Total Gross Revenues



## 2007 Patient Volume Trends

Licensed Hospital Beds	.76
Nursing Home Beds	.75
Admissions	2,850
Patient Days	11,264
Average Days of Stay	4.0
Operating Room Procedures	4,728
Laboratory Exams	718,768
Radiology Procedures	51,223
Emergency Department Visits	13,706
Clinic Visits	9,635
Dental Center Visits	12,126
Health Center Visits	16,045
Same Day Surgery Procedures	4,083
Dialysis Treatments	8,017

## 2007 Operating Expenses



# Board of Directors

**Gerald Rufa, Chair\***

**Gary Benware**

**Anjni Bhagat, MD\***

**Morris Browman, MD\***

**Daniel Clark\***

**James Coughlin**

**Carlos Dishman\***

**Lynn Dufort**

**Jason Ellis**

**Rick Ellis\***

**Mary Jo Feeley\***

**Jack Fleury**

**Paul Goodrow\***

**Dean Johnston\***

**Benson Kelly, MD**

**Craig LaVigne**

**Dick LaVigne\***

**Phil Leroux\***

**Mary Beth McKee\***

**Rick Swanston**

**Dianna Tarbell**

**Terry Trudeau**

**Douglas Yando**

*\* Executive Committee*

## Ex-Officio

**John W. Johnson**  
*President/CEO*

**William Latreille**  
*MD, President, Medical Staff*

**Cathy Duquette**  
*Auxiliary President*

**Jan Close, MD**  
*Chief Medical Officer*

## Emeritus

**Donald Anderson**  
**Claire Bailey**  
**Ralph Cardinal**  
**Thomas Cardinal**  
**George B. Davis, MD**  
**Norman M. Gervais**  
**Jack Hinman**  
**Jack Kimberly**  
**Robert G. Main, Jr**  
**J. Brian McKee**  
**John B. Murphy**  
**Kenneth Tulloch**

## Executive Leadership as of December 2007

**John W. Johnson**  
*President/  
Chief Executive Officer*

**Linda McClarigan, RN, MS**  
*Senior Vice President,  
Patient Care Services*

**Jan Close, MD**  
*Chief Medical Officer*

**Kevin Hart**  
*Vice President, Operations*

**Sandra MacDonald**  
*Interim Vice President,  
Finance*

**Walter Winiarczyk**  
*Administrator,  
Alice Hyde Nursing Home*

## Medical Executive Committee

**Dr. William Latreille**  
*President*

**Dr. Rajiv Shah**  
*Vice President*

**Dr. Myrna Sanchez**  
*Secretary/Treasurer*

**Dr. Maurice Bettez**  
*Chair, Dept. of Surgery*

**Dr. Craig Richards**  
*Chair, Dept. of Medicine*

**Dr. Emile Benardot**  
*Chair, Dept. of  
Female & Child Health*

**Dr. Gerald Cahill**  
*Chair, Nominating/  
Bylaws Committee*

## Auxiliary Board Members

**Cathy Duquette**  
*President*

**Pat Maneely**  
*Vice President*

**Molly McKee**  
*2nd Vice President*

**Rebecca Livernois**  
*Treasurer*

**Darcy Gervais**  
*Recording Secretary*

**Suzy Cantwell**  
*Legislative Advisor*

**Carole Holmes**  
*Gift Shop Buyer*

**Clarice Champagne**  
**Kathy Evans**  
**Marilyn Johnston**  
**Theresa LeRoy**  
**Amy O'Connor**  
**Karen Mahoney**  
**Bev Marsden**  
**Linda McClarigan**  
**Marge Miller**  
**Anne Simays**  
**Sue Spaulding**  
**Linda Sprague**

# 2007 Active Medical Staff

**Dr. Emile Benardot**  
*Pediatrics*

**Dr. Marco Berard**  
*Orthopedic Surgery/  
Sports Medicine*

**Dr. Maurice Bettez**  
*Otolaryngology*

**Dr. Anjni Bhagat**  
*Internal Medicine*

**Dr. Morris Browman**  
*Radiology*

**Dr. Gerald Cahill**  
*Family Practice*

**Dr. Jan Close**  
*Chief Medical Officer*

**Dr. Phil Dafler**  
*Ophthalmology*

**Dr. Jay Dewell**  
*General Surgery*

**Dr. Leonardo Dishman**  
*Pathology*

**Dr. Frank Fuentes**  
*Dentistry*

**Dr. John W. Gebert**  
*Radiation Oncology*

**Dr. Bernard Gelbard**  
*Anesthesiology/  
Pain Management*

**Dr. Jahangir Hossen**  
*Anesthesiology/  
Pain Management*

**Dr. Sonia Joseph**  
*Obstetrics/Gynecology*

**Dr. Prabhna Kandiylil**  
*Internal Medicine*

**Dr. Benson Kelly**  
*Family Practice*

**Dr. Christian Lamarre**  
*Emergency Medicine*

**Dr. William Latreille**  
*Internal Medicine*

**Dr. Sun Liauw**  
*Radiation Oncology*

**Dr. Jonathan Lowell**  
*Family Practice*

**Dr. Dragos Macelaru**  
*Orthopedic Surgery/  
Sports Medicine*

**Dr. Aleksandr Medved**  
*Dentistry*

**Dr. Marina Medved**  
*Family Practice/  
Osteopathic Manipulation*

**Dr. Yuliya Medved**  
*Dentistry*

**Dr. Wolfgang Miggiani**  
*Emergency Medicine*

**Dr. Marie-Caroline Piché**  
*Hospice & Palliative Care*

**Dr. Mordi Rehany**  
*Radiology*

**Dr. Craig Richards**  
*Internal Medicine*

**Dr. Marcial Salvador**  
*Pediatrics*

**Dr. Myrna Sanchez**  
*Oncology/Hematology/  
Internal Medicine/  
Palliative Care*

**Dr. Rajiv Shah**  
*Gastroenterology/  
Internal Medicine*

**Dr. Nadav Sharon**  
*General Surgery*

**Dr. Paul Tran**  
*Podiatry*

**Dr. Noel Varghese**  
*Obstetrics/Gynecology*

**Dr. Ira Weissman**  
*Pediatrics*

## In Loving Memory of



**David P. Gorman, M.D.**  
*April 24, 1936 - August 12, 2007*



**Effat A. Macramalla, M.D.**  
*November 24, 1938 - April 17, 2007*



# Alice Hyde Medical Center

an affiliate of **Fletcher Allen Health Care**



## **Accredited by**

The Joint Commission

## **Membership**

American Association of Homes and Services for the Aging

American Hospital Association

Healthcare Association of New York State

Iroquois Healthcare Alliance

North Country Healthcare Providers

Northern New York Healthcare Association

## **Affiliation**

Fletcher Allen Health Care, Burlington, Vermont

## **Alice Hyde Medical Center**

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Tel (518) 483-3000

[www.alicehyde.com](http://www.alicehyde.com)