

The Alice Center Visiting Guide

The Alice Center's Skilled Nursing Facility (SNF) is pleased to offer limited in-person visitation during the ongoing COVID-19 pandemic, in accordance with New York State Department of Health Guidelines.

We know the support of loved ones is a critical piece of the care our residents receive, and we are pleased to welcome you to our facility. In accordance with New York State Department of Health rules, the following guidelines are in place to ensure the continued health and safety of your loved ones and our employees:

- Starting Thursday, April 1, the SNF will host indoor visitation from 9 am – 11 am, Monday – Sunday.
- Visitors must schedule their visit in advance with the SNF, by contacting the SNF Receptionist at (518) 481-8000. No appointments made by any other means will be honored.
- 10 residents may have 2 visitors for the entire 2-hour visitation session each day.
- Visitors under the age of 18 must be accompanied by an adult.
- Residents may have visitors in their rooms, unless they have a roommate. Residents with a roommate will have visitation hosted in the SNF Dining Room.
- All visitors will be screened, including a temperature check, before entering the facility.
- All visitation sessions will be supervised by an SNF employee.
- Social distancing (6 feet of separation) must be maintained throughout the visitation session.
- Please bring a mask with you. Face coverings are mandatory and must be worn throughout each visitation session.
- Visitors must provide their name, address and phone number for contact tracing purposes.
- A COVID-19 test is not required, but we strongly suggest all visitors receive testing before visiting their loved one at The Alice Center. No-cost testing is available at Alice Hyde's COVID-19 Testing Center at 130 Park Street, from 9 am - 3 pm.

If you have questions or would like more information, please call (518) 481-8000.

