

Assisted Living Program Visiting Guide

The Alice Center's Assisted Living Program (ALP) is pleased to offer limited in-person visitation during the ongoing COVID-19 pandemic, in accordance with New York State Department of Health Guidelines.

We know the support of loved ones is a critical piece of the care our residents receive, and we are pleased to welcome you to our facility. In accordance with New York State Department of Health rules, the following guidelines are in place to ensure the continued health and safety of your loved ones and our employees:

- Effective Monday, May 24, the ALP will host visitation from 9 am – 3 pm, Monday – Sunday.
- All visitors will be screened for COVID-19 symptoms prior to their visit, and provide their name, address and phone number. Visitors will not be allowed if they have symptoms of COVID-19.
- All visitors must perform hand hygiene prior to entering the building.
- Masks must be worn during visitation. Social distancing (6 feet of separation) must be maintained throughout the visitation session.
- Visits are restricted to areas of the room that can be easily cleaned after the visit (for example, sitting at the table in the room). Visitors are asked not to wander around in resident rooms.
- Visitors must remain in resident rooms during the entire visit. Restroom facilities are not available for visitor use.
- If a visitor does not observe social distancing, hand hygiene and masking guidelines, the visit will be ended and the visitor will be asked to leave for the day.
- International travelers are still required to follow CDC/NYS DOH guidelines.

If you have questions or would like more information, please call (518) 481-8404.



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